

Branch
Received stamp

Terms and Conditions

1. General issues/ clarifications:

- 1.1. In the event of both caesarean surgery and child birth claims are submitted, **both claims** could be honored.
- 1.2. In the event customer maintains **several accounts**, the aggregate balance of all accounts to be considered.
- 1.3. In the event of both parents being account holders, **only one claim** will be entertained.
- 1.4. Necessary documentation should be submitted in order to receive grants and must be submitted **within 3 months** from the event.
- 1.5. Customers who have obtained credit facilities against their LKR savings and current accounts balances (full/partial) are **not eligible** to receive rewards under Seylan rewards scheme (Staff should clearly explain to customers).
- 1.6. Customers, who have obtained credit facilities in foreign currency (Foreign Currency Loans) against their **FCY deposit balances**, are eligible to receive rewards based on the **leeway in balance** maintained with the bank for the stipulated period. (i.e. Deposit less of loan outstanding) However, if the facilities are granted in LKR, the customer would only be eligible to enjoy the benefits for the total foreign currency held with the bank.
- 1.7. **Only one claim** would be entertained per account holder under **any category** for a period of 365 days from the date of event.
- 1.8. Next claim of same category could be considered, **only after 365 days** from the initial claiming date except Hotel package.
- 1.9. Hotel package will be entitled once in **two years**.
- 1.10. Grade five scholarships grant will be applied **only for TIKIRI** accounts. (Above cut of marks in each district)
- 1.11. All grants/credits will be made to the **respective LKR A/C holder's accounts** and only grant of child birth, grade five scholarships and O/L will be credited to the **Tikiri/Minor account**. FCY accounts will not be credited.
- 1.12. This new scheme comes into effect from 01/02/2020
- 1.13. The bank reserves the right to alter or cancel the scheme without prior notice.