

.Reset user name/ password (steps to Unblock the user)

1. Go the Seylan Customer Portal Login Screen.
2. Click on Forgot User Id/Password Link
3. The Below Screens will appear.
4. Enter the Card No,OTP and Date of birth and Submit.
5. The user will be Unblocked.
6. If you forgot the user ID you can see the user Id on the top of the screen



