



## OFFICER – ATM & KIOSK CHANNELS

### The Job

- Ensure smooth operation of Digital Channels pertaining to ATM, CDM and KIOSK management and achieving SLAS.
- Liaise with IT/OPs and other partners and be the key point of contact for all digital channel needs mentioned above.
- Prepare and provide required reports and information with regards to market research and customer behavior insights.
- Support new product development and existing product development on assigned products.
- Travel to different parts of the country and work with Branch and Area Managers to identify and recommend Off-site KIOSK locations.
- Support marketing initiatives, process improvements and automation efforts.
- Support in enhancing usage of Digital Banking Channels.
- Ensure smooth management of projects with Vendors / Stakeholders.

### The Person

- Total 5 years experience of which minimum 3 years in handling Digital Channels (Mobile Banking, Internet Banking, ATM, CDM, CDK, etc.)
- Diploma in Computer Studies with a full/part qualification in Marketing / Management.
- Strong analytical, presentation, Interpersonal and communication skills.
- Knowledge on products and marketing concepts.

**Applicants are invited to log on to [www.seylan.lk](http://www.seylan.lk) and upload the updated CV along with a recently taken photograph or forward the CV to [careers@seylan.lk](mailto:careers@seylan.lk) within 07 days of this advertisement.**

**Deputy General Manager – Human Resources  
Seylan Bank PLC**



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Brand Finance Rating : "A+", Fitch Rating: A-(lka), Co.Reg. No : PQ9

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