

SEYLAN BANK PLC'S SHAREHOLDER COMMUNICATION POLICY

OBJECTIVE

The Shareholder Communication Policy of Seylan Bank PLC (the "Bank") is set out with the objective of enhancing long term shareholder value through regular communication with its shareholders, both individual and institutional (the "Shareholders").

THE POLICY

The Policy strives to ensure that all Shareholders have ready and timely access to all publicly available information of the Bank. The Bank is required to promote effective communications with Shareholders so as to enable them to engage actively with the Bank and exercise their rights in an informed manner.

COMMUNICATION PRINCIPLES

The Bank believes in open communication with Shareholders and investors and providing them with access to information to make informed assessments of its' performance and future prospects. As far as is practical, the Bank uses clear and concise language in communicating with shareholders. However, in order to fully and accurately communicate company information it may use industry/financial terminologies.

The Bank supports the use of electronic and other means of communicating with Shareholders including website, email, telephone, one to one discussions and meetings, mail and facsimile.

SHAREHOLDER COMMUNICATIONS

1. Shareholder Meetings

The general meetings of the Bank, mainly the Annual General Meetings are the primary forums for communication with Shareholders and for Shareholder participation. The Bank encourages Shareholders to participate in the General Meetings in person or by representative proxies if they are unable to attend.

Notices of general meetings, proxy forms and accompanying circulars and reports are provided within the prescribed time prior to such meeting. The Annual Report is provided in soft copy (CD ROM) form and hard copies of same are issued if any Shareholder makes a request. Notice of general meetings is also informed through the Colombo Stock Exchange (CSE) website, www.cse.lk. Notice of meeting is drafted clearly to state and explain the nature of business of the meeting.

Shareholders' meetings are held at convenient locations with the attendance of Directors present. Directors, appropriate management members and external auditors respond to the queries from shareholders at these meetings.

Shareholders are also able to submit notice of issues to be taken up at the general meetings provided they are submitted to the Company Secretary or to the Chairman of the Bank prior to the time period stipulated for such notices under the Companies Act No.7 of 2007.

Specific approvals and Special Resolutions passed at the general meetings are informed to the CSE within a reasonable time period.

2. Corporate and Financial Disclosures

Upon being approved by the Board, the Company Secretary or the Chairman communicates information pertaining to the Bank including change of Directors/Secretary/CEO and other material disclosures such as dividends and rights issue proposals, as required under the Rules of the CSE which are published/updated by the CSE on its' website.

The Bank publishes its interim financial results on a quarterly basis and its financial year end Audited Accounts and Annual Report in accordance with the Continuing Listing Requirements of the Colombo Stock Exchange and other applicable regulations and standards. The Bank ensures timely publication of financial results aiming to provide a fair, balanced and understandable disclosure of information to allow shareholders to assess the Bank's financial position.

Upon the disclosures pertaining to change of Directorate and their profiles and financial reports being posted on the CSE's website, the Company Secretariat coordinates the posting of such information in the Bank's corporate website www.seylan.lk Relevant press releases are also made by the Chief Executive Officer through/or the Head of Marketing in accordance with the Bank's Communication Policy.

The Company Secretary also dispatches other circulars to the shareholders by ordinary post for their perusal and necessary action where appropriate.

3. Corporate Website

The Bank will develop the shareholder/investor information page on the Bank's Corporate website and continuously update same so that the Shareholders and investors have ready and timely information of the Bank.

4. Market Sensitive Information

Directors, management and employees of the Bank and all other connected parties are expected to be aware of the disclosure obligations and requirements under the Bank's Policy on Insider Dealing for handling of confidential and price sensitive information and securities dealings.

SHAREHOLDERS' COMMUNICATION WITH SEYLAN BANK PLC

Shareholders may at any time direct questions, request for publicly available information and provide comments and suggestions to Directors or management of the Bank. The Bank circulates an Investor Feedback Form along with its Annual Report and Shareholder queries received irrespective of the fact that they are shareholding related, are referred to the responsible Divisional Head concerned for reply. Shareholders' queries and requests relating to their shareholding and dividend payment history are responded to by the Company Secretary or the staff of the Company Secretariat.

SHAREHOLDER PRIVACY

The Bank recognizes the importance of Shareholders' privacy and will not disclose Shareholders' information without their consent unless required by law.

REVIEW OF THE POLICY

The Board Governance and Compliance Committee shall review this Policy at least once in two years and submit to the Board for review and approval.

PUBLICATION OF THIS POLICY

This Policy is available on Seylan Bank PLC's website.

SEYLAN BANK PLC'S SHAREHOLDER COMMUNICATION POLICY	
<i>Approved by</i>	<i>Board of Directors on 29th April 2014</i>
<i>Reviewed by</i>	<i>Board Governance and Compliance Committee on 27th November, 2017</i>
<i>Approved by</i>	<i>Board of Directors on 16th February, 2018</i>