



MANAGER – BUSINESS PROCESS RE-ENGINEERING

The Job

- Work closely with the departments/branches to deliver high-impact, bank-wide process improvement engagements that produce significant, tangible business results.
- Identify bank-wide challenges and provide recommendations to rectify/resolve the root causes.
- Define scope and oversee complex engagements that deliver meaningful, realized business value.
- Measure business impact resulting from engagements based on relevant financial and operational indicators.
- Analyze, synthesize and resolve critical business issues in order to offer creative insights that result in practical solutions and significant value-additions.
- Assist departments/branches who undergo process re-engineering reviews to execute the recommended action plans and sustain those changes for the foreseeable future.
- Maintain bank-wide relationships in order to foster alignment, collaborate and share best practices.

The Person

- Minimum 8 years of experience of which 5 years in an operational area with exposure to operational improvement, change management, cost reduction initiatives, process efficiencies and enhanced levels of customer experience.
- Qualification in Lean Six Sigma GREEN BELT will be preferred.
- Demonstrate a breadth and depth of knowledge in operational improvement frameworks, methodologies and toolkits.
- Problem Solving, Communication skills and Presentation skills
- Passionate about coaching, mentoring and developing others and have experience with program or project management.

Applicants are invited to log on to www.seylan.lk and upload the updated CV along with a recently taken photograph or forward the CV to careers@seylan.lk within 07 days of this advertisement.

**Deputy General Manager – Human Resources
Seylan Bank PLC**



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Brand Finance Rating : "A+", Fitch Rating: A-(lka), Co.Reg. No : PQ9

v Bank is a licensed commercial bank supervised by the Central Bank of Sri Lanka.



The bank with a heart